

Our Roadmap for the Summer Institute: Pre-engagement and the 10-Step Framework for Patient Engagement

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Carolyn Alexander

- My Journey into
 - CER/PCOR
 - The PATIENTS Program

The Importance of Pre-engagement



C. Daniel Mullins

Pre-engagement

The Path to PATIENTS

The 10-Step Framework



Serendipity

The Three Princes of Serendip...were "always making discoveries, by accidents and sagacity, of things which they were not in quest of"



The Path to PATIENTS



Interviews to Identify Evidence for Eliciting the Hard to Reach Patient's Perspective in PCOR (PCORI contract: PCORI-SOL-PCWG-002)



The Path to PATIENTS (2)

Key Finding from **PCORI** Contract

Building/Maintaining Trust and Respect

Identifying

Partnering

Explaining

Doing

Updating

Building/Maintaining Trust and Respect



The Path to PATIENTS (3)

Transform University of Maryland's Approach to (Late-stage) Translational Research

Develop <u>Sustainable</u> Partnerships to Improve Patient Health and Decision Making

PCOR Studies supported by PATIENTS:

- [1] Use Appropriate CER Methods
- [2] Follow 10-Step Framework for Continuous Patient Engagement
- [3] Address Real-World Concerns
- [4] Enhance Sustainability



The PATIENTS Program

The University of Maryland PATIENTS Program

- Empowers Patients to:
 - Propose questions about their healthcare concerns
 - Actively participate in studies to answer them
- Combines the Expertise of:
 - Researchers from the University of Maryland and our partners
 - Patient communities
 - Healthcare providers and healthcare delivery systems



The PATIENTS Program (2)

The University of Maryland PATIENTS Program

 Challenges the Status Quo by Embracing Patients and Healthcare Systems in Every Component of PCOR



PATIENTS 3 Aims:

1. Foster university-wide SUSTAINABLE partnerships with DIVERSE patient communities and healthcare systems

2. Conduct PATIENT-CENTERED outcomes research in PARTNERSHIP with communities and systems

 Advance patient-centered DISSEMINATION and efficient implementation of findings to answer QUESTIONS THAT PATIENTS CARE ABOUT



PATIENTS PARTNERS

















10-STEP FRAMEWORK FOR CONTINUOUS PATIENT ENGAGEMENT IN RESEARCH*

A. PLANNING RESEARCH

- 1. Topic Solicitation
- 2. Prioritization
- 3. Framing the Question

B. **DOING IT**

- 4. Selection of Comparators and Outcomes
- 5. Creation of Conceptual Framework
- 6. Analysis Plan
- 7. Data Collection

C. DELIVERING SOLUTIONS

- 8. Reviewing & Interpreting Results
- 9. Translation
- 10. Dissemination

*Based on: Mullins CD, Adbulhalim AM, Lavallee DC. Continuous Patient Engagement in Comparative Effectiveness Research. *JAMA* 2012; 307(15): 1587-8.



Authenticity

 Are we truly helping patients and their care providers make more informed decisions?

Did we make a difference?



QUESTIONS AND DISCUSSION

