Global Patient Affairs

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Pfizer Global Patient Affairs

Patient-centricity through systematically integrating the patient's voice across the medicine development lifecycle

Driving more impactful and efficient medicines development *with* patients through inclusion, information and technology





Patient-centricity built in

Inclusion

- *Engage internally* to systematically include patient experiences and prioritized outcomes to facilitate <u>efficient</u> and <u>effective</u> development decisions
- Collaborate externally with key industry, advocacy, patient groups and regulatory authorities to influence engagement methods, frameworks and policy

Information

Exchange transparent, relevant information with patients in an empowering and convenient manner

• Technology

– Ensure holistic technology approach with a focus on medical software



Patient-centricity: the next horizon

From listening

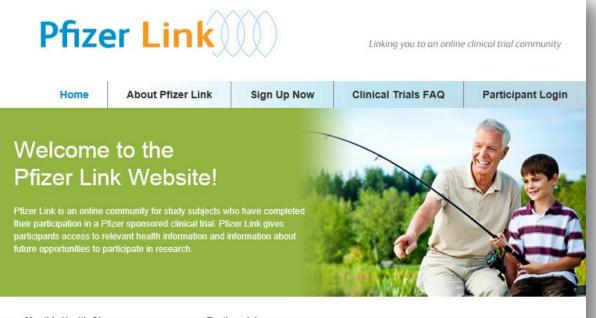
- Understanding the patient journey
- Empathy
- To strategic integration of the patient experience
 - Alignment of priorities
 - Engagement and inclusion in development
 - Transparency and sharing relevant, understandable information
- Practical framework for systematic patient inclusion
 - Two questions to start asking
 - Did we ask patients?
 - Did we change anything after their input?
- Establish meaningful patient-centricity goals and tools for measurement



Pfizer Link



Alumni association for patients who've participated in a Pfizer clinical trial



Monthly Health Observances

Ovarian Cancer Awareness Month Volume 7

Important Things to Know about Ovarian Cancer Volume 7, Article

Psoriasis Awareness Month Volume 6

Archives

Testimonial

"I participated in a study for overactive bladder and was impressed with how organized and thorough the study was. From the materials to read, to the directions on dosage and how to track my experiences throughout the study—it was all perfectly executed. Overall, this made the trial extremely easy to integrate into my everyday life. I enjoyed participating and would not hesitate to do it again."

- Patient and Participant on a Pfizer OAB Study -



Learn about phases of clinical development

Contains

- Lay clinical summaries
- Insights from patients
- Returning personal clinical data to patients

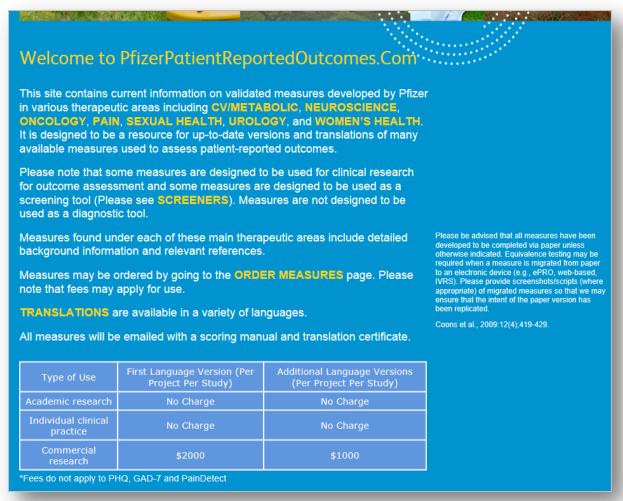
http://www.pfizerlink.com/



Patient reported outcomes



Public facing website to share Pfizer's work on patient reported outcomes and validation



http://www.pfizerpatientreportedoutcomes.com/



Making Information More Accessible

GetHealthy StayHealthy A Correction Program Q, Search 🗧 ARTICLES 📩 VIDEOS 🖬 TOOLS HOME TOPICS ABOUT OUR MEDICAL TEAM FEATURED CONTENT As Chief Medical Officer of Pfizer. I lead a team of CLINICAL TRIALS medical professionals focused on the safe, effective and Joining a Clinical Trial: appropriate use of Pfizer medicines. We started Get Healthy Stay Healthy to connect you with reliable, easy-to-What to Know Before understand, and practical information that can help you take a more active role in your health. You Enroll As a scientist who has been involved in running clinical trials for the past 30 years, I have seen first-Jeuis Hellmit hand how patients have contributed to and benefited from participating in a clinical trial. I... Read Full Article Freda Lewis-Hall, MD, FAPA Chief Medical Officer, Pfizer Meet Our Medical Team . . . **TOPICS:** Managing Your Health Healthy Living Diseases & Conditions Your Healthcare Team Women's Health Pain Your source for reliable, practical and Evaluating Health Healthier Aging Cancer actionable health information Information Vaccines & Prevention Stroke **Tracking Your Health Bone & Joint Health Diabetes & Metabolic** Caregiving Disorders Mental Health Looking for specific information? Chose a topic to evplore

http://www.gethealthystayhealthy.com/



Collaboration

MEDICAL



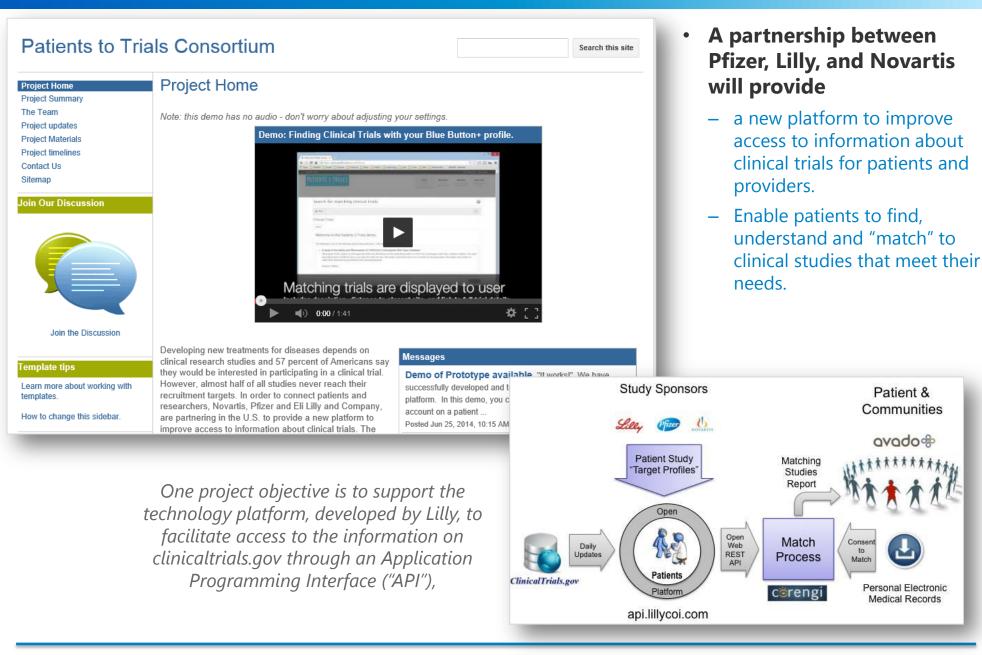
Patient &

Communities

avado%

Personal Electronic

Medical Records



https://sites.google.com/site/p2tconsortium/home

Children and Collaboration



<u>K</u>ids and Families <u>Impacting</u> <u>D</u>isease through <u>S</u>cience

- Advisory group of children, adolescents and families focused on understanding, communicating and improving the process of medical innovation for children.
- Sponsored by the American Academy of Pediatrics (AAP) Section on Advances in Therapeutics and Technology (SATT) in collaboration with local AAP Chapters, children's hospitals, local schools and other partners.
- KIDS objectives:
 - Learn, teach, and advocate for medicine, research, and innovation that improves the health and well-being of children;
 - Engage in projects and consultation activities with hospitals, researchers, and other partners in the public and private sectors;
 - Provide input on research ideas, innovative solutions, unmet pediatric needs, and priorities;
 - Contribute to the design and implementation of clinical studies for children (e.g., assent, monitoring tools, schedules, etc.);
 - Serve as a critical voice for children and families in medicine, research, and innovation.

iCAN (International Children's Advisory Network)

 Consortium for youth advisors to connect, share, and collaborate internationally in medicine, research and innovation

