

# REACHING OUT AND WORKING TOGETHER WITH OLDER ADULTS

*Making the Connections: Where They Are and What They Need!*

**Friday, December 1, 2017**

**8:00 am – Noon**

**8:00 am – 8:30 am**                      *Registration and Continental Breakfast*

**8:30 am – 8:45 am**                      **WELCOME and CASE INTRODUCTION**

**Terri Socha, BA**, Program Coordinator, AHEC West

**Reba Cornman, MSW**, Director, GGEAR, University of Maryland Baltimore

**8:45 am – 9:00 am**                      **CHW: A Flexible Bridge**

**Susan K. Stewart, BS**, Executive Director, AHEC West

Update on Training and Credentialing of Community Health Workers in Maryland. Overview of the flexible ways CHWs can connect and support healthcare services to meet person-centered needs in Western Maryland communities

**9:00 am – 9:55 am**                      **Community Health Workers: MAKING THE CONNECTIONS**

**Elizabeth Church, BSW, CIRS-A/D**

*Community Health Worker, Washington County Commission on Aging*

**Debbie Thompson, BSN, RN, ACM-RN**

*Clinical Manager, Meritus Health, Outpatient Care Management*

Outpatient Care Management team members and Community Health Workers collaborate to meet the needs of a diverse population. Sharing referral and outcome data and highlighting a holistic collaborative approach

-----**9:55 – 10:10 AM**    **BREAK**-----

**10:10 am – 11:05 am**                      **THE CONSTRUCTION OF CARE: Help-Seeking and  
Conflicting Principles in Multicultural Practice**

**Jayshree S. Jani, MSW, PhD**

*Associate Professor, University of Maryland School of Social Work, Baltimore County*

Discussion of help-seeking and the limitations/ conflicting principles at play in a "multicultural" approach.

Review of a help-seeking model and ways to elicit help seeking behavior.

Consideration of conflicts that can arise when carrying out best practices and being "culturally competent"

**11:05 am – Noon**                      **CASE DISCUSSION – Audience and Presenters**

**Noon -- Conference Concludes/Evaluation/Certificates**

**PROGRAM PROVIDED by:**

- **The Nursing Education Department of Meritus Health, jointly with:**
- **Geriatrics and Gerontology Education and Research program, University of Maryland, Baltimore**
- **Johns Hopkins Geriatric Workforce Enhancement Program**
- **Area Health Education Center West**
- **Allegany College of Maryland**

**LOCATION:** Robinwood Professional Center, Room 142, 11110 Medical Campus Rd, Hagerstown, MD I-70 E/W to Exit 32B - 40 West; 1.4 mile, right to N. Edgewood Dr., straight on Robinwood Dr., Left at light on Medical Campus Road, Left Robinwood Professional Center, follow signs for Silver parking/entrance; [www.meritushealth.com](http://www.meritushealth.com)

**ADVANCED REGISTRATION REQUIRED. No Charge to Attend.**

**Upon completion of the training, participants should be able to:**

- Describe how the training and credentialing of Community Health Workers provides flexible support for addressing community healthcare needs
- Explain the background and rationale for the creation of the Community Health Worker partnership
- Describe how the Outpatient Care Management Team and the Community Health Workers collaborate to meet the needs of a diverse population
- Identify how a holistic collaborative approach can enhance care in a specific case example
- Review referral and outcome data of the care management and Community Health Worker partnership
- Describe a help-seeking model and ways to elicit help seeking behavior
- Review limitations and conflicting principles at play in a "multicultural" approach
- Identify considerations when conflicts arise while carrying out best practices and being "culturally competent"
- Identify culturally competent resources that support social services, healthcare providers, and community health workers providing appropriate care for older adults in diverse rural communities
- Describe how health care team members, families, and caregivers can effectively collaborate to effectively and culturally competently carry out best practices to meet the needs of older adults

### **Continuing Education:**

**Social Workers:** The Geriatrics and Gerontology Education and Research Program is a sponsor authorized by the Board of Social Work Examiners and participants will be awarded a certificate for 3.0 hours of Category I upon completion of the program.

**Psychologist:** A certificate for 3.0 CEUs will be awarded upon completion of this course. Allegany College of Maryland is authorized by the State Board of Examiners of Psychologist as a sponsor of Continuing Education.

**Professional Counselors:** A certificate for 3.0 CEUs will be awarded upon completion of this course. Allegany College of Maryland has been approved by the State Board of Examiners as an authorized sponsor who may provide Category A CEUs for certified professional counselors, marriage and family therapists and alcohol and drug counselors.

**Nursing:** Nursing Education Department of Meritus Health is accredited with distinction as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. 3 ANCC contact hours will be awarded

**Other: Certificate of Attendance;** with hours indicated.

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## **Reaching Out and Working Together with Older Adults** ***Making the Connections: Where They Are and What They Need!***

**\*\*Meritus Medical Center Employees may register via HealthStream**

**REGISTER by Nov. 10:**

**❖ REGISTRATION REQUIRED**

**NO CHARGE TO ATTEND**

**\*\*SECURE online registration: Click HERE or key in LINK**

**\*\*Questions: email [jbooth@ahecwest.org](mailto:jbooth@ahecwest.org) or [tsocha@ahecwest.org](mailto:tsocha@ahecwest.org)**

Continuing Education: \_\_\_\_\_ Nursing      \_\_\_\_\_ Psychologist      \_\_\_\_\_ Professional Counselor  
   \_\_\_\_\_ Social Work      \_\_\_\_\_ Certificate of Attendance

**\*SPACE IS LIMITED, if unable to attend, please notify us so someone else can use your slot.**