

Patients, Pharmacists, Partnerships

“Your Partners for Better Health”



The award-winning P³ Program[®] is led by the University of Maryland School of Pharmacy's Center for Innovative Pharmacy Solutions (CIPS) in partnership with the Maryland Pharmacists Association. Support from the Maryland General Assembly, the Maryland Department of Health and Mental Hygiene, and the Virginia and Maryland Business Coalitions provide for a unique public/private partnership.

The P³ Program mobilizes the expertise of independent and chain pharmacies whom have been trained and certified in the P³ Process of Care, a patient-centered approach proven to increase medication adherence, improve health, and lower payer costs of care. Services are customized for self-insured employers, managed care organizations, and patient-centered medical homes.

The P³ Program[®] specializes in comprehensive medication therapy management (CMTMS) for chronic diseases such as diabetes, cardiovascular disease, and asthma.

Advanced clinical training in the P³ Processes of Care prepares our pharmacy providers in assisting participants in managing their chronic illnesses. Credentialed pharmacy providers are monitored and evaluated from the patient, pharmacist, and prescriber perspectives. Special reports quantify health outcomes and economic effects of the P³ Program[®].

Associated Services

The following services are available to support organizations as they plan, implement, monitor, and evaluate pharmacist-provided care:

- Online training for pharmacists in clinical management of chronic diseases and P³ Process of Care delivered via the CIPS Knowledge Enterprise platform
- Creating new P³ Processes of Care based upon your organization's demographic needs
- Credentialing and advising in the startup of new provider networks; assisting with quality assurance reviews
- Guiding pharmacists through ThinkEHR[™] a pharmacist-relevant electronic record and communication system interface



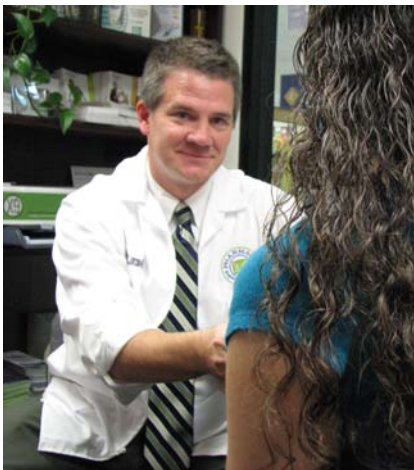


P³ Program[®] Stakeholder Testimonials

According to the Patient-Centered Primary Care Collaborative, “the center believes that the ability to maximize the appropriate use of medications to prevent and control disease is critical to the success of the PCMH....Too often patients simply do not understand their medications and, consequently, the need to take them” (2010). P³ Program[®] employers, pharmacists and other stakeholders reaffirm the positive impact of our program.

“P³ pharmacist coaches give our colleagues and their families an important resource to manage diabetes while also working to lower our collective healthcare costs”

Allison Mackenzie, employee benefits manager



“The P³ Program affirms the role of pharmacists in the total health of the patient. Our trained community pharmacists in a supermarket setting see P³ patients frequently. We are positioned to support, advise, and educate patients related to their medications and disease self-management. Pharmacists can facilitate wellness by motivating patients to make healthy choices resulting in improved clinical outcomes.”

Butch Henderson, PharmD
Chain Pharmacy Director

“For our P³ participants, we saw an average reduction of 1.0% in HbA1c levels. Data shows that this reduction lowers an organization's annual health care costs by an estimated \$444,430, or \$980 per person receiving the intervention. Total savings including better productivity and decrease in absenteeism amount to \$919,768, which includes \$475,338 or \$1,047 per person in indirect savings due to improved productivity.

12 months after the start of the P³ program, we saw **ACTUAL SAVINGS of \$2,136** per participant. These direct saving were experienced due to a 22% reduction of emergency department visit and hospitalizations for the P³ participants.”

James O. Ward, Jr., Director of Financial Services and Risk Management,
Chesapeake Public Schools

